

Model number:

Date of purchase:

THREE (3) YEAR MANUFACTURER'S LIMITED WARRANTY AND SERVICE CONDITIONS

IMPORTANT: PLEASE READ CAREFULLY

Who is covered:

- This limited warranty ("warranty") is given only to the original end-user/retail purchaser (referred to in this warranty as "Original Purchaser") of the accompanying Product, extensions and accessories (collectively referred to in this warranty as "this Product").
- If you purchased a Product from someone other than an authorized Vutlan s.r.o. reseller or if the product was used, prior to your purchase you are not the Original Purchaser and the product that you purchased is not covered by this warranty.

When does this warranty begin:

- This Limited Warranty begins on the date of purchase by the Original Purchaser and expires THREE (3) YEARS after the date of purchase (the "Limited Warranty Period").
- At the time of purchase of this Product by the Original Customer (referred to in this warranty as "Customer") from the Dealer (referred to in this warranty as "Dealer") are requested to fill-up the Customer Registration Form. Fields marked with a star "*" must be filled up. The purchaser is requested to present the official Dealer's dated bill of sale together with this warranty certificate for verification purposes whenever any service is requested during the warranty period. In all cases this Limited Warranty will be void if there's a loss of this Limited Warranty or Dealer's dated bill of sale.

What is covered:

- This Product includes the appliance and may include Extension and Accessory Items. Accessory Items may include, but are not limited to cables, power sources. Extension Items may include but are not limited to sensors.
- Except as otherwise provided herein, Vutlan warrants that the Product and the accompanying Extension and Accessory Items will be free from defects in materials, design and workmanship, when used under normal conditions.

What is the length of the Warranty Periods:

- Product: three years from the original purchase date.
- Accompanying extension and accessory Items: one year from the original purchase date or the rated life, whichever comes first.

After this period, a charge will be made on any service, labor, adjustment, or replacement of parts.

What is NOT covered:

This warranty does not cover:

1. Any damage, loss, defect, malfunction, or failure of this Product due to: normal wear and tear, acts of God, natural disaster, negligence, accident, corrosion, misuse, abuse, fire, liquid spillage, use on an incorrect voltage, voltage supply problems, power surges and dips, unauthorized repairs or tampering by any persons, unauthorized modifications, improper maintenance or care, inappropriate or improper installation or set-up, damage caused by improper installation (if not used in accordance with the manufacturer's installation and operating instructions provided with the Product), improper or abnormal use, misuse, neglect or accident (including but not limited to shipping this Product without the proper preparation and/or packaging), use of defective or incompatible accessories, entry of any insect, vermin, or foreign in the Product.
2. Damage caused by another device or software used with this Product (including but not limited to damage resulting from use of non Vutlan s.r.o.-brand parts and Extension and Accessory Items).
3. Extension and Accessory Items that expired in accordance with a rated life;
4. Vutlan s.r.o. disclaims all express or implied warranties in respect of any software provided to the Product separately and any such software is provided "AS IS".
5. Technical assistance for hardware or software usage and any software products contained in the Product.
6. To any damage or failure to the extent not covered by the original manufacturer warranty.
7. Problems arising from other than defects in materials, design or workmanship.
8. The warranty does not cover the replacement of your equipment or the configuration of your new device.
9. Vutlan and its dealers are never liable for any consequential damage sustained by the malfunctioning of your device.

This limited warranty is VOID if this Product has been altered or modified in any way (including but not limited to attempted warranty repair without authorization from Vutlan s.r.o. and/or original model name and serial number of the Product is altered, erased, missing, defaced, obliterated, removed, illegible, tampered or there is misrepresentation in any form).

What to do if you think your Product is eligible for warranty service:

- Report your issue to the Dealer. Distributors & Partners can be found at <https://vutlan.com/content/31-partners>.
- Or report your issue to Vutlan Support Center by creating a support ticket within the applicable warranty period at <https://vutlan.atlassian.net/servicedesk/customer/portal/2>. In case the links do not work, you can visit our website for updated links at www.vutlan.com >> support.
- After contacting one of our Support Centers you will be required to send the Product properly packaged, freight prepaid, to Service Center together with a photocopy of your bill of sale and copy of this warranty.

What to do before shipping or turning in the items for repair:

1. Before returning this Product for service, it is your responsibility to make back up copies of all the data you have stored or software you have installed on the media sources (may include but are not limited to memory stick, SD card) or other storage devices and remove any confidential, proprietary, or personal information, as a precaution against possible failures, alteration, or loss of the data. It is likely that the contents of your media sources or storage devices will be lost or reformatted in the course of service.

Vutlan s.r.o. will not be responsible for (a) any damage to or loss of any programs, data or other information stored on any media or any part of the Product serviced hereunder, OR (b) the restoration or reinstallation of any programs or data other than software installed by Vutlan s.r.o. when the Product was manufactured.

IF DURING THE REPAIR OF THE PRODUCT THE CONTENTS OF MEDIA SOURCES ARE ALTERED, DELETED, OR IN ANY WAY MODIFIED, VUTLAN S.R.O. IS NOT RESPONSIBLE WHATSOEVER. YOUR PRODUCT WILL BE RETURNED TO YOU CONFIGURED WITH LATEST UPDATES, OR CONFIGURED AS ORIGINALLY PURCHASED, SUBJECT TO APPLICABLE UPDATES.

2. Make sure to remove all third party hardware, software, features, parts, options, alterations, and attachments not warranted by Vutlan s.r.o. prior to the service of the Product. Vutlan s.r.o. shall not be responsible and fully disclaims any and all liability for any loss or damage to these items.

What Vutlan will do:

- If the problem reported concerning your Product and/or accompanying Extension and Accessory Items is covered by this warranty and if you first reported the problem within the applicable warranty period, Vutlan s.r.o. Authorized Service Center will repair or replace the Product and/or accompanying Extension and Accessory Items at no charge to you for parts or labor. The decision as to whether to repair or replace the Product and/or accompanying Extension and Accessory Items is made by Vutlan s.r.o. Authorized Service Center in its sole discretion.
- Vutlan reserves the right to supply a refurbished or remanufactured replacement Products and/or accompanying Extension and Accessory Items and use refurbished parts provided such replacement Products conform to the manufacturer's specifications for new Product/parts.
- In case of repair or replacement, Vutlan s.r.o. reserves the right to use new, equivalent to new or re-conditioned parts made by various manufacturers.
- The repair or replacement of the Product or a part of it does not extend or re-start the THREE (3) YEAR Limited Warranty Period.
- Where a replacement is made under this Limited Warranty, the Product or part(s) replaced shall become the property of Vutlan s.r.o.. The repaired or replacement Product and/or accompanying Extension and Accessory Items will be returned to you freight prepaid.
- If the Product and/or accompanying Extension and Accessory Items are not covered by this warranty (either stage), you will be charged for shipping the Product and/or accompanying Extension and Accessory Items back to you and charged for any service and/or replacement parts/Product at Vutlan s.r.o. not higher than current rates.
- Vutlan s.r.o. shall be allowed to place identification marks on equipment covered and repaired under this agreement.

Limitations:

Vutlan s.r.o. is not responsible for damage to or loss of any equipment, media, programs or data related to the use of this Product. Except for the repair or replacement as described above, Vutlan s.r.o. shall not be liable for any direct, indirect, incidental or consequential damages or specific relief. Because some countries do not allow the exclusion or limitation of consequential or incidental damages, the above limitation may not apply to you.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, WHETHER EXPRESSED BY AFFIRMATION, PROMISE, DESCRIPTION, DRAWING, MODEL OR SAMPLE. ANY AND ALL WARRANTIES OTHER THAN THIS ONE, WHETHER EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED.

This Limited Warranty is the only warranty that Vutlan s.r.o. is giving for this Product. It is the final expression and the exclusive and only statement of Vutlan s.r.o. obligations to you. It replaces all other agreements and understandings that you may have with Vutlan s.r.o. or its representatives.

This warranty gives you certain rights and you may also have other rights that may vary from country to country.

This Limited Warranty (and Vutlan s.r.o. obligation to you) may not be changed in any way unless you and Vutlan s.r.o. sign the same piece of paper in which we (1) refer to this Product and your bill of sale date, (2) describe the change to this warranty and (3) agree to make that change.

Important: We recommend that you keep all original packing materials, in the event that you ship this Product.

DEALER/SELLER:

SELLER ORGANIZATION NAME *: _____

ADDRESS *: _____

DATE OF PURCHASE *: _____

TRADE ORGANIZATION STAMP & SIGNATURE: _____

BUYER:

CUSTOMER NAME *: _____

PHONE NUMBER *: _____

E-MAIL ADDRESS *: _____

ORGANISATION: _____

CUSTOMER SIGNATURE *: _____